



WEEKLY DEVICE HEALTH REPORT

A plain-English 7-day view of device health, updates, and trends.

Week of 05/18 to 05/24 (Monday through Sunday)
C-[sample] — Sample Tenant

Updates waiting now 1

Storage almost full 2

Need quick attention 0

Oldest update still waiting 7d

This Week's Summary

This week, 6 of 6 managed devices sent health data. 1 device has updates waiting now, and 0 devices need quick attention.

Good News

- No devices need quick attention.
- No devices stopped checking in this week.

Top 3 Next Steps

1

Confirm updates were installed.

Count: 1 **Owner:** IT Ops **Due date:** Next maintenance window

How to confirm: Confirm the update list is clear.

2

Plan upgrades for devices on older system versions.

Count: 2 **Owner:** IT Lead **Due date:** Within 14 days

How to confirm: Confirm the system version is supported.

3

Free up space on devices that were almost full.

Count: 2 **Owner:** Service Desk **Due date:** Within 7 days

How to confirm: Confirm storage is below the warning level.

What Needs Attention

Updates waiting now

These updates still need to be installed.

1

Devices with updates during the week

These devices had updates waiting at some point this week.

1

Older system versions

Older systems may stop receiving full security protection.

2

Storage almost full

Full storage can slow work and cause apps to fail.

2

Open security issues

These should be reviewed with IT and fixed or accepted.

7

Devices That Need Attention

Device	Why it needs attention	Suggested next step
Workstation1	open security issues were matched to it	This device needs extra attention because one or more health signals were elevated this week.
Workstation2	storage was almost full	This device was almost out of storage during the week. Free up space or add capacity.
Workstation3	it uses an older system version; open security issues were matched to it	This device is using an older system version and should be part of an upgrade plan.
Server2	storage was almost full; open security issues were matched to it	This device was almost out of storage during the week. Free up space or add capacity.
Server3	it has updates waiting now; it uses an older system version	This device has updates waiting now. Confirm they were installed and restart if needed.

Devices That Look OK

Device	Health note
Server1	This device looked OK this week.

What Changed Since Last Week?

Previous-week comparison is not available for this sample.

Report Coverage

This section shows how much information was available. If a device did not check in, the report may not show its current health.

Expected devices	6
Devices that reported	6
Devices not checked in recently	0
Devices missing performance data	0
Data not collected	None flagged.

Attention score, 0-100: A higher number means the device needs more attention. The score goes up when a device stops reporting, has updates waiting, runs an older system version, is almost out of storage, or stays unusually busy.

SYSTEM VERSIONS

Tenant: Sample Tenant

Each device and the system version it is running. Older system versions need an upgrade to keep getting security updates, and are marked in **red**.

Workstation1

- Windows 11 Pro 24H2

Workstation2

- Windows 11 Pro 25H2

Workstation3

- **Windows 10 Pro 22H2**

Server1

- Ubuntu 24.04 LTS

Server2

- Debian 12

Server3

- **Windows Server 2019**



Weekly Device Trends

Daily averages for processor, memory, and storage across the past 7 days.

Workstation1

Attention level

Routine

Review when time allows.

Last check-in

Checked in this week

Updates waiting

0

0 seen this week

Storage used

87%

Protection

Not collected

Processor / Memory avg.

8% / 53%

ADDRESS:

192.168.0.163

SERIAL NUMBER:

LN-298286

UPTIME:

Not collected

OLDEST UPDATE WAITING:

0d

TIMES STOPPED CHECKING IN:

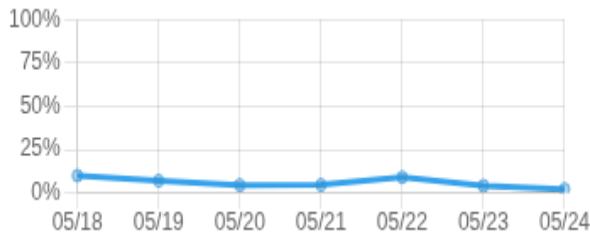
0

LONGEST TIME NOT CHECKED IN:

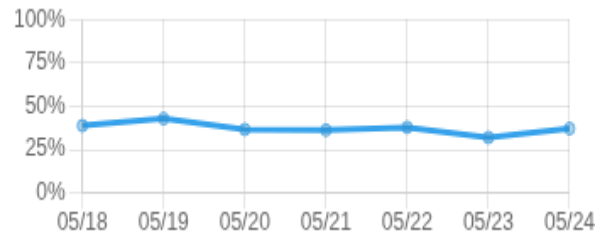
0d

This device needs extra attention because one or more health signals were elevated this week.

Processor Avg. %



Memory Avg. %



TECHNICAL DETAILS FOR IT: APPS AND SERVICES USING THE MOST PROCESSOR

These names are mainly for IT. They help identify what was using the device most.

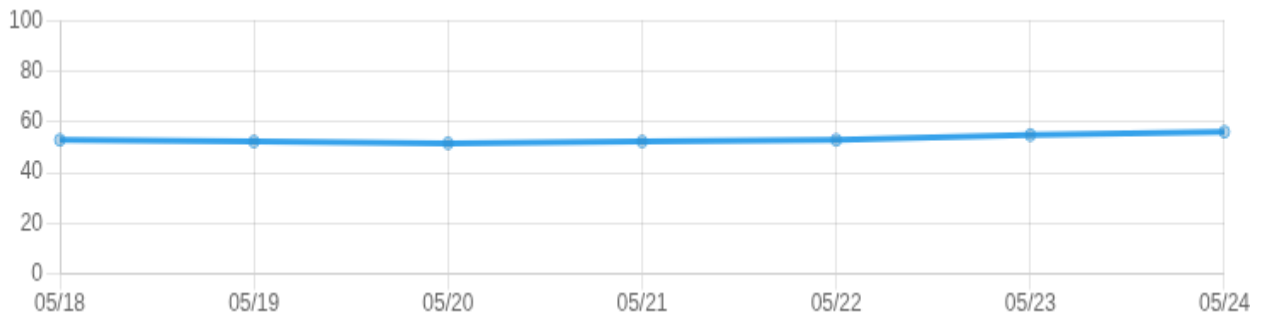
NAME	AVG PROCESSOR
chrome.exe	34%
Code.exe	28%
OneDrive.exe	19%
svchost.exe	9%
Teams.exe	3%

TECHNICAL DETAILS FOR IT: APPS AND SERVICES USING THE MOST MEMORY

These names are mainly for IT. They help identify what was using the device most.

NAME	AVG MEMORY
firefox.exe	2558 MB
explorer.exe	2117 MB
Code.exe	2019 MB
Teams.exe	1808 MB
MsMpEng.exe	122 MB

Disk/Storage Used %





Weekly Device Trends

Daily averages for processor, memory, and storage across the past 7 days.

Workstation2

Attention level

Routine

Review when time allows.

Last check-in

Checked in this week

Updates waiting

0

0 seen this week

Storage used

97%

Protection

Not collected

Processor / Memory avg.

36% / 58%

ADDRESS:

192.168.0.234

SERIAL NUMBER:

DL-934528

UPTIME:

Not collected

OLDEST UPDATE WAITING:

0d

TIMES STOPPED CHECKING IN:

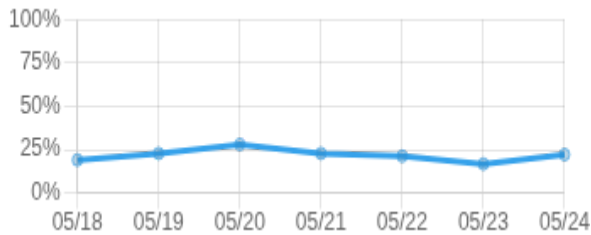
0

LONGEST TIME NOT CHECKED IN:

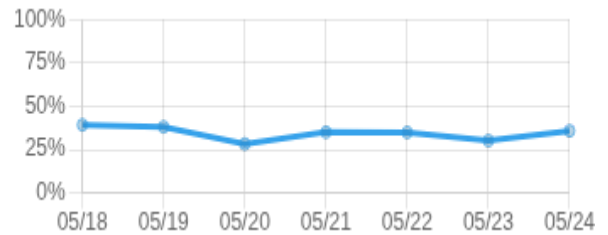
0d

This device was almost out of storage during the week. Free up space or add capacity.

Processor Avg. %



Memory Avg. %



TECHNICAL DETAILS FOR IT: APPS AND SERVICES USING THE MOST PROCESSOR

These names are mainly for IT. They help identify what was using the device most.

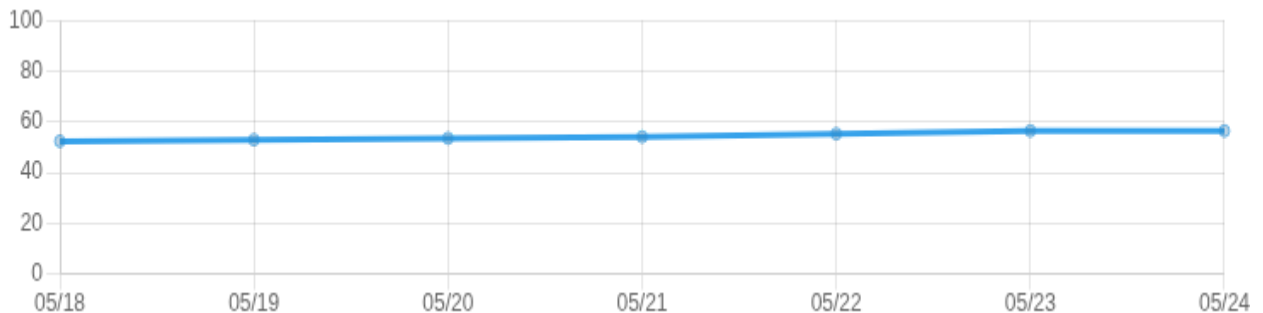
NAME	AVG PROCESSOR
Teams.exe	35%
svchost.exe	30%
SearchIndexer.exe	26%
dwm.exe	24%
OneDrive.exe	21%

TECHNICAL DETAILS FOR IT: APPS AND SERVICES USING THE MOST MEMORY

These names are mainly for IT. They help identify what was using the device most.

NAME	AVG MEMORY
chrome.exe	2347 MB
explorer.exe	2332 MB
Code.exe	1257 MB
firefox.exe	899 MB
Teams.exe	462 MB

Disk/Storage Used %





Weekly Device Trends

Daily averages for processor, memory, and storage across the past 7 days.

Workstation3

Attention level

Planned

Schedule into normal work.

Last check-in

Checked in this week

Updates waiting

0

0 seen this week

Storage used

72%

Protection

Not collected

Processor / Memory avg.

18% / 50%

ADDRESS:

192.168.0.23

SERIAL NUMBER:

[DL-368311](#)

UPTIME:

Not collected

OLDEST UPDATE WAITING:

0d

TIMES STOPPED CHECKING IN:

0

LONGEST TIME NOT CHECKED IN:

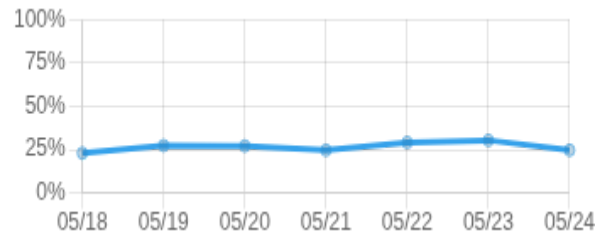
0d

This device is using an older system version and should be part of an upgrade plan.

Processor Avg. %



Memory Avg. %



TECHNICAL DETAILS FOR IT: APPS AND SERVICES USING THE MOST PROCESSOR

These names are mainly for IT. They help identify what was using the device most.

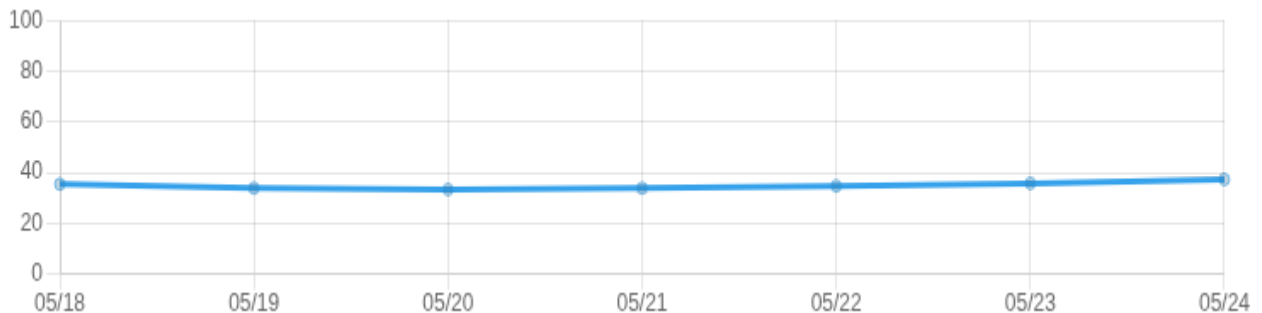
NAME	AVG PROCESSOR
chrome.exe	41%
dwm.exe	41%
MsMpEng.exe	35%
Teams.exe	26%
Code.exe	24%

TECHNICAL DETAILS FOR IT: APPS AND SERVICES USING THE MOST MEMORY

These names are mainly for IT. They help identify what was using the device most.

NAME	AVG MEMORY
OneDrive.exe	1971 MB
MsMpEng.exe	1939 MB
chrome.exe	1584 MB
sqlservr.exe	1365 MB
Code.exe	1269 MB

Disk/Storage Used %





Weekly Device Trends

Daily averages for processor, memory, and storage across the past 7 days.

Server1

Attention level

Routine

Review when time allows.

Last check-in

Checked in this week

Updates waiting

0

0 seen this week

Storage used

34%

Protection

Not collected

Processor / Memory avg.

21% / 66%

ADDRESS:

10.0.0.51

SERIAL NUMBER:

[LN-689954](#)

UPTIME:

Not collected

OLDEST UPDATE WAITING:

0d

TIMES STOPPED CHECKING IN:

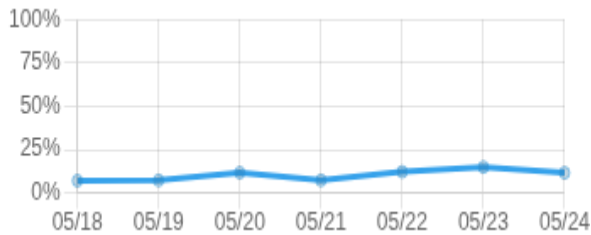
0

LONGEST TIME NOT CHECKED IN:

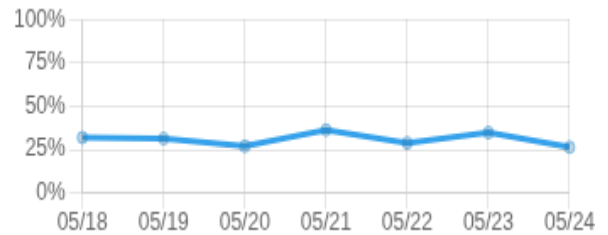
0d

This device looked healthy this week.

Processor Avg. %



Memory Avg. %



TECHNICAL DETAILS FOR IT: APPS AND SERVICES USING THE MOST PROCESSOR

These names are mainly for IT. They help identify what was using the device most.

NAME	AVG PROCESSOR
node	41%
systemd-journald	27%
sshd	26%
redis-server	8%
dockerd	8%

TECHNICAL DETAILS FOR IT: APPS AND SERVICES USING THE MOST MEMORY

These names are mainly for IT. They help identify what was using the device most.

NAME	AVG MEMORY
node	2392 MB
php-fpm	2316 MB
mongod	2046 MB
redis-server	906 MB
postgres	416 MB

Disk/Storage Used %





Weekly Device Trends

Daily averages for processor, memory, and storage across the past 7 days.

Server2

Attention level

Routine

Review when time allows.

Last check-in

Checked in this week

Updates waiting

0

0 seen this week

Storage used

88%

Protection

Not collected

Processor / Memory avg.

41% / 50%

ADDRESS:

10.0.0.69

SERIAL NUMBER:

[DL-617032](#)

UPTIME:

Not collected

OLDEST UPDATE WAITING:

0d

TIMES STOPPED CHECKING IN:

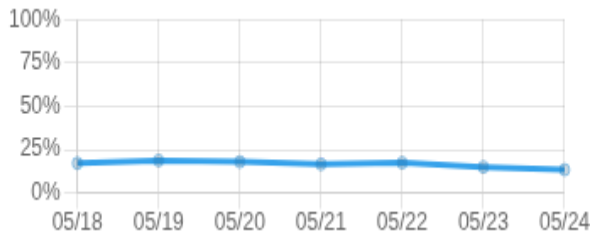
0

LONGEST TIME NOT CHECKED IN:

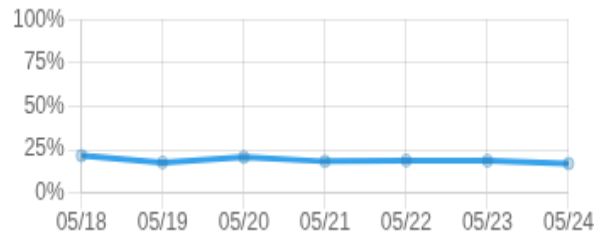
0d

This device was almost out of storage during the week. Free up space or add capacity.

Processor Avg. %



Memory Avg. %



TECHNICAL DETAILS FOR IT: APPS AND SERVICES USING THE MOST PROCESSOR

These names are mainly for IT. They help identify what was using the device most.

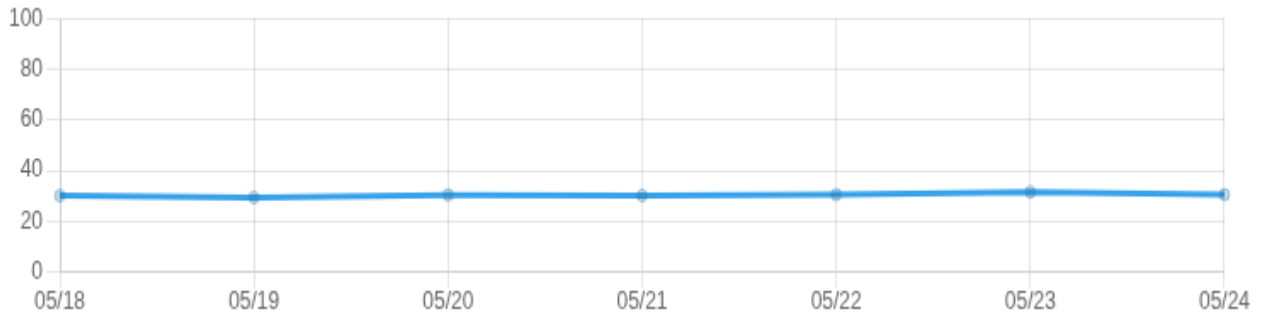
NAME	AVG PROCESSOR
dockerd	26%
redis-server	16%
containerd	7%
systemd-journald	4%
sshd	4%

TECHNICAL DETAILS FOR IT: APPS AND SERVICES USING THE MOST MEMORY

These names are mainly for IT. They help identify what was using the device most.

NAME	AVG MEMORY
redis-server	1363 MB
nginx	694 MB
java	671 MB
php-fpm	398 MB
python3	231 MB

Disk/Storage Used %





Weekly Device Trends

Daily averages for processor, memory, and storage across the past 7 days.

Server3

Attention level

Planned

Schedule into normal work.

Last check-in

Checked in this week

Updates waiting

2

2 seen this week

Storage used

20%

Protection

Not collected

Processor / Memory avg.

2% / 40%

ADDRESS:

192.168.0.17

SERIAL NUMBER:

HP-437358

UPTIME:

Not collected

OLDEST UPDATE WAITING:

7d

TIMES STOPPED CHECKING IN:

0

LONGEST TIME NOT CHECKED IN:

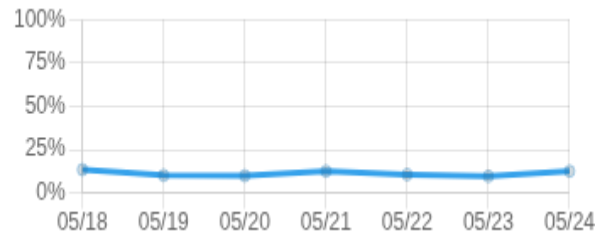
0d

This device has updates waiting now. Confirm they were installed and restart if needed.

Processor Avg. %



Memory Avg. %



TECHNICAL DETAILS FOR IT: APPS AND SERVICES USING THE MOST PROCESSOR

These names are mainly for IT. They help identify what was using the device most.

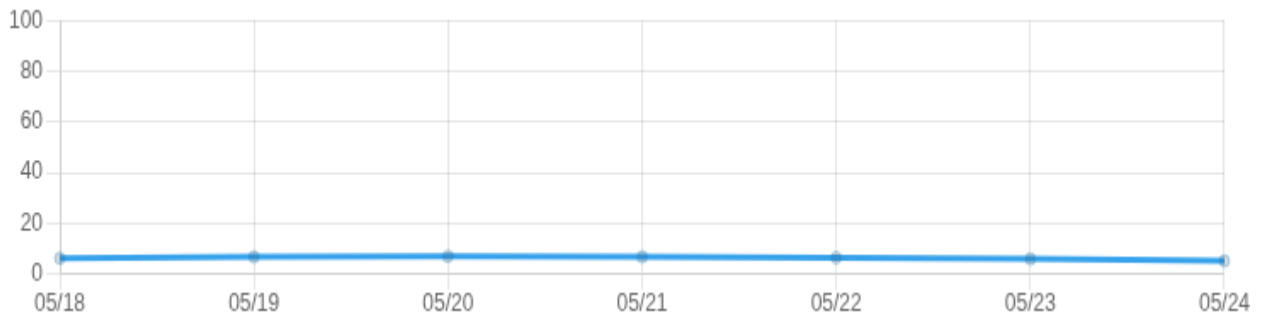
NAME	AVG PROCESSOR
SearchIndexer.exe	40%
MsMpEng.exe	22%
Teams.exe	14%
dwm.exe	12%
chrome.exe	6%

TECHNICAL DETAILS FOR IT: APPS AND SERVICES USING THE MOST MEMORY

These names are mainly for IT. They help identify what was using the device most.

NAME	AVG MEMORY
OneDrive.exe	1742 MB
explorer.exe	914 MB
Teams.exe	693 MB
Code.exe	504 MB
sqlservr.exe	269 MB

Disk/Storage Used %



UPDATES WAITING (BY DEVICE)

Server3

- Servicing Stack Update
- .NET Framework Security Rollup

DEVICES WITH REPEATED ISSUES

Device	Repeated issues (3 or more days)
Workstation2	Storage almost full (7 days)

DEVICE CHECK-IN SNAPSHOT

No devices stopped checking in this week.

UPDATE WAITING SNAPSHOT

Device	Oldest update waiting	Days with updates waiting	Most updates waiting
Server3	7 day(s)	0	0

TECHNICAL DETAILS FOR IT

- 1 device(s) showed updates waiting during the week—plan maintenance windows and reboots.
- Linux update reminder: Debian/Ubuntu use "sudo apt update && sudo apt upgrade -y"; RHEL/CentOS/Fedora use "sudo dnf update -y".
- 2 device(s) are on older Windows versions—schedule upgrades.
- 2 device(s) trended near full disk—clean up or expand storage to avoid performance issues.
- CVE-2024-1234 (Workstation1, Workstation3): Disable Print Spooler where not needed; apply July 2024 cumulative update.
- CVE-2023-4455 (Workstation3, Server2): Upgrade FortiClient to 7.0.12 or later.
- Follow up on any devices that stopped reporting this week to ensure agents are healthy.